ALRAIS SUPPORT
BUILDING MAINTENANCE

Company Profile

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ALRAIS SUPPORT
BUILDING MAINTENANCE

DIRECTOR'S MESSAGE

ALRAIS SUPPORT
BUILDING MAINTENANCE

A Division of ALRAIS ENTERPRISES GROUP

ALI MOHAMMAD AHMAD ALRAIS

Founder/CEO, Alrais Enterprises Group

Alrais Group was founded on a vision which seeks to create better solutions in every industry that human beings are connected to. This vision has so far been steered by the profound thought of changing the world around us, with several services that provide people with improved and quality standards.

Guided by this perception, we have endeavored to commit ourselves to providing comprehensive solutions to all our valued customers across all the industries that we represent - solutions that combine high-end technology, top notch strategies and aesthetics and meet customer aspirations and expectations through superior standards of performance and service.

With this as our founding philosophy, Alrais Group is confident of establishing a national leadership position in all its areas of businesses. Business growth apart, the Group is also intensely committed to playing a key role in discharging its social obligations by adhering to specified norms of legal, environmental and ethical practices. The aim is for us to be a professional and responsive corporate entity, which positively transforms the quality of life of the society at large.

In conclusion, we are sharpening our strategy to be one of the world's most valuable, most innovative and most admired business group. Our goal remains to be an unstoppable group of companies that creates enormous value for our customers.

You are welcome to our world!

ABOUT US

In Alrais Support we do our best to bring your property to the next level and make sure your building, home or business is maintained, fit for your comfort. We put most attention to details, aiming hardly to make our service unmatched.

From home maintenance, fit out works, construction, handyman services ,facility management, landscaping, DEWA Services and much more, we deliver individual or package solution for all properties maintenance requirements.

Involving best practices and innovative technologies to continuously improve the quality of our services, drive cost efficiency and minimize our environmental footprint.

Since 2010 up to date our experience are over many types of facilities From Residential, commercial , F&B and Warehouses and much more.

VISION AND MISSION

We intend to lead the industry by delivering excellent and unmatched services. Our mission is to continue suceeding and growing while maintaining high level of integrity, expertise and innovation.

OUR VALUES

Honesty and Respect

Respect and fairness for each other and in our cooperation with customers and business partners are of great concern to us. We respect nature and treat all resources with care. A balance between work and private life is important to us.

Responsibility, Passion and Commitment

Based on mutual trust, we encourage and demand personal initiative, courage and a sense of responsibility.

Openness

We are straightforward in our communication and inform in a clear and transparent way. We appreciate and respect different opinions and set value on mutual exchange.

Innovation and Creativity

We take the numerous opportunities offered in our work environment and constantly improve through personal development. This is how we ensure progress and innovation.

OUR SERVICES

Airconditioning Services

• Installation of different kinds of airconditioning (AC) units e.g. split or decorative units, window type, ducted split, stand unit, cassette type, package unit and ducting.

• Repair and maintenance of airconditioning (AC) units.

Plumbing Services

• Installation of new piping, plumbing fixtures, water tanks, pressure vessels etc.

• Installation of sanitary pipes, drainage, grease traps, manholes etc.

• Repair and maintenance of plumbing and sanitary services.

Electrical Services

• Installation of electrical piping and cables.

• Installation of lighting fixtures, power sockets and switches and other electrical fittings.

• Installation of new DB and rewiring of old electrical system.

• Installation of data cables or PABX.

• Installation of false ceiling and different ceiling decorations.

Civil Works

- Installation of different kinds of tiles e.g. mosaic tiles, ceramic, porcelain, granite, marble, travertine etc. for walls & floors.
- Masonry works with plastering and cracks repairing using effective solution to minimize cracks and avoid concrete failure.
- Installation of glass blocks & wall decorative.
- Installation of interlocks/paver blocks.
- Installation of marble top and counters.

Decorative Works

- Exterior and interior painting.
- Decorative painting.
- Epoxy painting.
- Murals.

Carpentry Services

- Installation of gypsum ceiling & wall partitions.
- Fixing of wooden doors and windows.
- Maintenance of wooden furniture and other wooden items.

ALRAIS SUPPORT
BUILDING MAINTENANCE

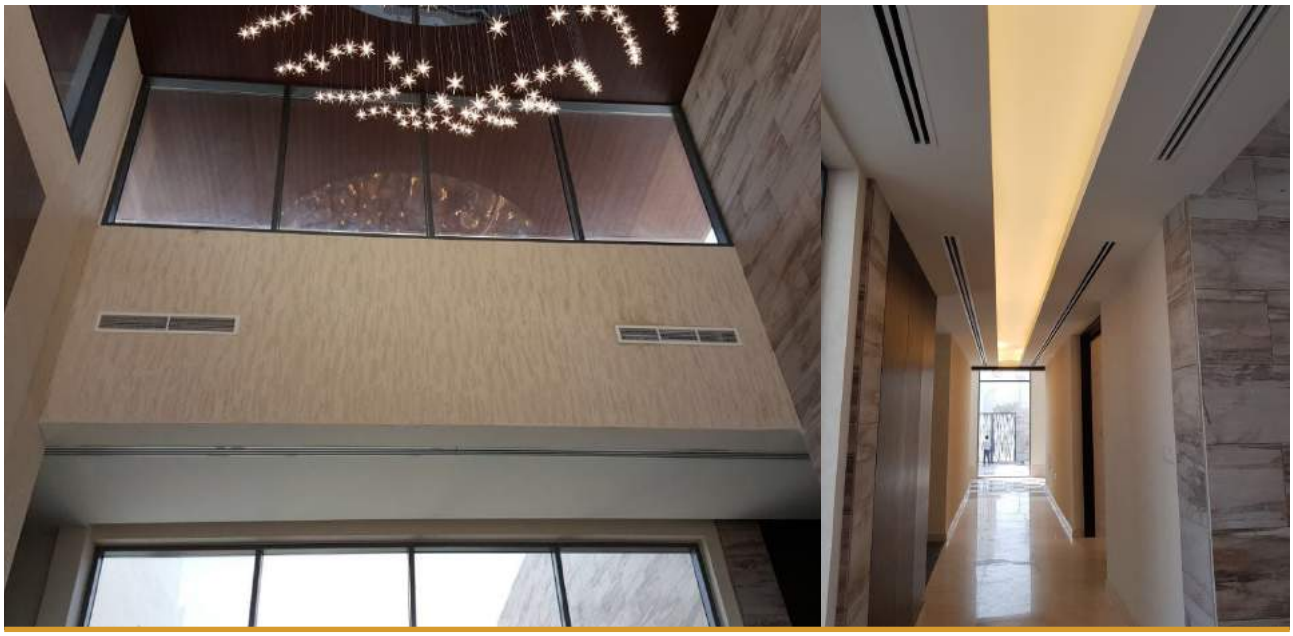
OUR PROJECTS

Abu Dhabi - Residential Villa

Al Ain - Residential Villa

Al Barsha 3 - Residential Villa

Dubai Marina -Decorative Paint



Nad Alhamar - Residential Villa

Palm Jumeirah Villa Renovation

Al Quasais Warehouse
Epoxy Floor Coating

CHALLENGES

Diversified Clients

Restaurants

Guarantee Continuity of Services

- Avoid discontinuity of guest servicing during maintenance.
- Ensure comfort environment.
- Maintain operation of equipement.

Real Estate

Reduce Costs & Increase Lifetime

- Reduce costs of operation.
- Improve operations' efficiency.
- Ensure safety of buildings.
- Increase asset value and lifetime.

Commercial Shops

Valorisation & Durability of Assets

- Promote brand image.
- Develop a sustainable model.
- Ensure satisfaction of shop environment.

COMFORT **ASSET VALUE** **FLEXIBILITY**

OUR SOLUTION

Achieve Reliable Performance Safely

	ARPS RELIABILITY	ARPS FOCUS	ARPS PERFORMANCE
Guarantees			
• Comfort	✓		✓
• Smooth Operation	✓		✓
• Asset Value		✓	✓
Services			
• Assets Management	✓		✓
• FM Services		✓	✓
• Painting & Renovations		✓	✓
• Construction & DEWA Services			✓

ARPS PERFORMANCE

ARPS RELIABILITY

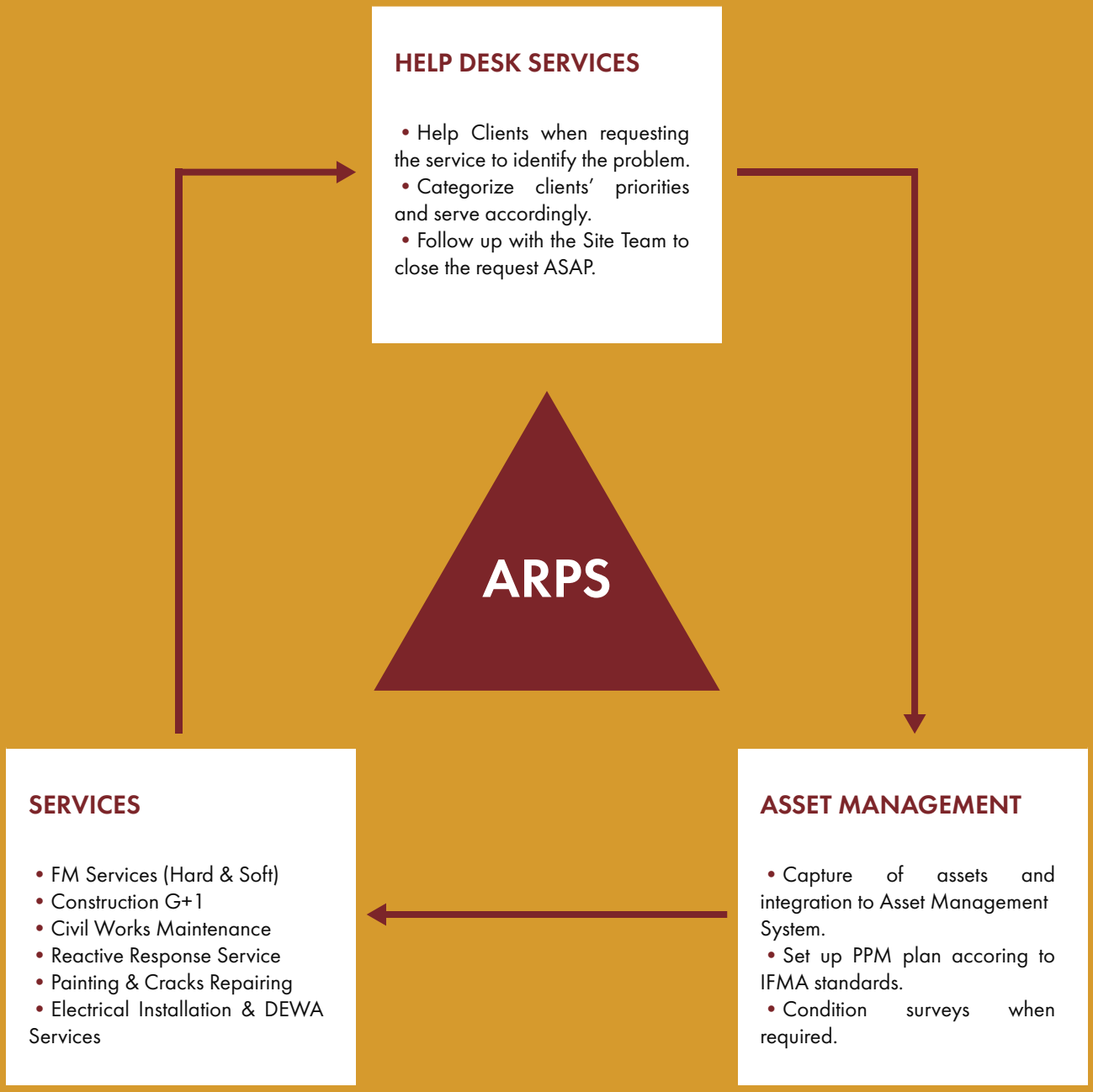
- Skilled Technical Staff
- FM System

ARPS FOCUS

- Asset Management

OUR TOOLS

Services Delivery



Planning Phase Maintenance Procedures

ASSET REGISTER AND EVALUTAION

- Data collection
- Site surveys
- Verify on site
- Evaluate condition
- Identify codes, standards and O&M requirements
- Suggestion for improvements

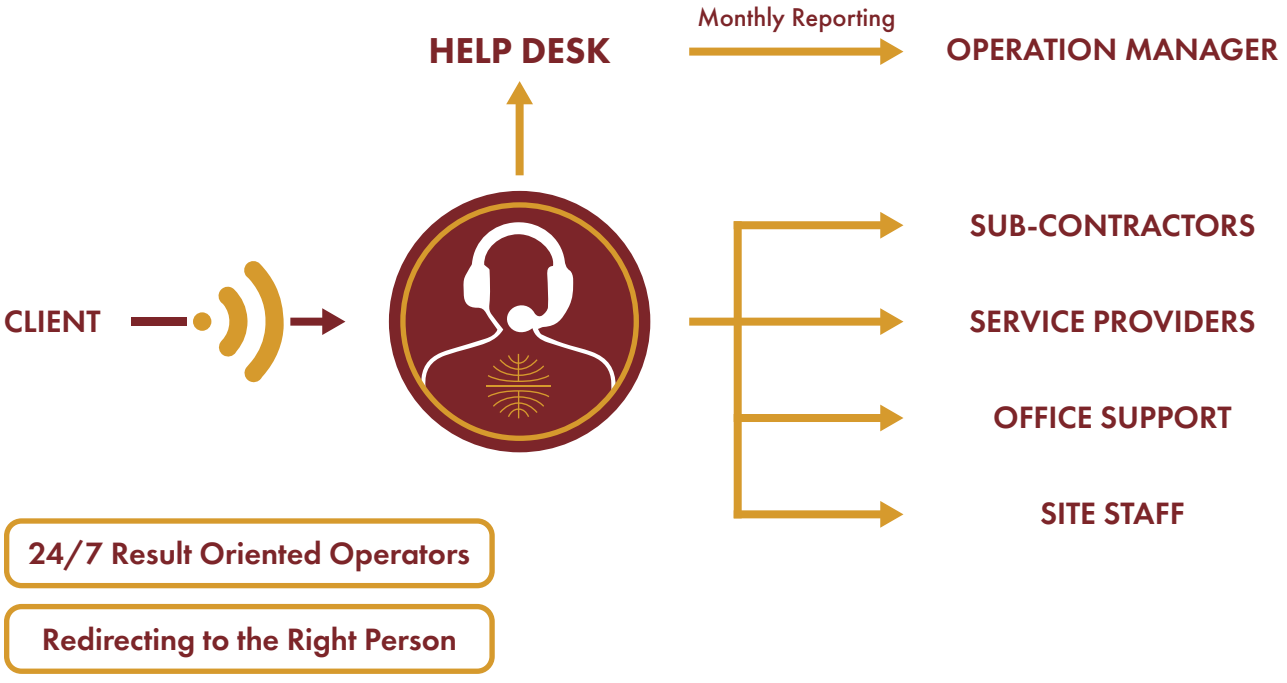
PPM SCHEDULING

- Identify Items
- Allocate staff and resources
- Schedule PPM
- Action plan
- PPM program

RESPONSE PLAN

- Identify required services.
- Create a response time target.
- Allocate required resources.

24/7 Helpdesk Operating Procedures



OUR CLIENTS

Arabian Tea House - Al Fahidi

Arabian Tea House - The Mall Jumeirah

More than 15 residential Villas

ALRAIS TRADING

ARABIAN TEA HOUSE
Since 1997
أريبيان تي هاوس

أريبيان ترافل هاوس
ARABIAN TRAVEL HOUSE

ALRAIS SUPPORT
BUILDING MAINTENANCE

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